



THIS IS WHERE THE FUN STARTS!



Parents & Guests,

While we will always do our best to answer your questions, please be advised we are very limited with staff and volunteer time. Therefore, it is intended this new section will provide you with answers to the most frequently asked questions from our members.

Fields Closures/Weather

Q: How do we know if games are cancelled/fields are closed?

A: The town is responsible for any closures and they now maintain a section on their website, which is updated every day by 3:30pm.

Q: What if it is game-time and we are unsure?

A: Always go to the fields. Example: it may be raining in Holland Landing, but the fields in Mount Albert are playable. Decisions at the field; due to unsafe playing conditions or lightning; are the decision of the referee and/or coaches and/or EGSC Board member or Tech. coach. Soccer is played in the rain, under normal conditions!

Q: For any games cancelled, will these be made up later in the summer?

A: Unfortunately, No. Once we have our permits for the season, this is all the field time we have available. In the event of an extreme summer where there are multiple games cancelled, we will do our best to resolve.

Rules: The Laws of the Game

These are found on our website http://www.egsc.ca/constitution_and_policies.html. Or you can go onto the YRSA (<http://www.yrsa.ca>) or OSA (<http://www.ontariosoccer.net>) sites more information, literature, etc.

Q: Is jewelry allowed on the field?

A: Other than Medical Alert bracelets, no other form of jewelry is permitted. The sport governing bodies have come down hard on the member clubs and we have no alternative but to enforce this long-time rule. This is a safety issue!

Q: What about team "balance". How is this handled to ensure all players have a fun and rewarding soccer experience?

A: Each year coaches are asked to complete a brief report that ranks the players based on several different criteria. We then use these reports the following year to help divide up the players as evenly as possible. We will also refer to game-sheets where the referees have recorded scores (even though there are no meaningful scores/standings posted or used in recreation soccer) for additional research.

Q: What happens if a team struggles?

A: We will do our best to work with the coach to provide whatever experience and guidance we feel will help the situation.

Q: What if there is a game where the play is too one-sided?

A: For 2016, we are introducing a new Rule: **The Good Sportsman Rule**. In the event one team is winning by 4 goals [as kept by referee or other game official], the winning team will remove one player from the field of play. Should the other team close the gap to within 2 goals, the winning team may then play with the normal allotted players.

Please note: As this is something new there will be growing pains. But we are confident our coaches and game officials will execute this new "fairness" rule to the best of their ability. Naturally, we expect parents and spectators to be supportive here, as well!

Q: Where I can get more information about EGSC or soccer, in general?

A: There are several parts to this answer:

1. Power-up is your "go to" location for all your team information: coaching staff and season schedule. Keep your password handy over the season so you can go onto the site and access your SECURED team information as often as you need to.
2. Since launching the new club web site last year, we are committed to do our very best to give you the most current information. Again, for field closures, this is found on the Town of EG website, only.
3. The YRSA (York Region Soccer Assn.) and OSA (Ontario Soccer Assn.) sites are also a great source of overall information about the sport and the direction its going. We are members of, and governed by, both these organizations where we all fall under the CSA (Canadian Soccer Association).

Q: Can I make a special request for my child's team?

A: While we will consider each request for any unique circumstances, generally the answer is No as we simply do not have the staff resources or volunteer time to make multiple changes. Any such request must be made in writing (email) to the club where we will do our best to respond within 72 hours.

Q: I have a "special needs" child, how can the club accommodate our child as a player?

A: We want all our youth to have access to the sport and we will do our very best to work with families, as we have in past seasons. Behind-the-scenes, we are reaching out to the healthcare community to improve our knowledge and ability to better address special needs players and their families. Please email us should you wish to discuss this further.

Q: I have a problem or complaint, how should I proceed?

A: The very first question you must ask yourself: "Is this really important? Am I simply frustrated by the moment or is this matter truly jeopardizing my child's enjoyment of soccer over the course of the season?" If, after exercising the standard "24-hour cool-down-period" (deployed by all sports organizations) you still feel the need to contact us, you must do so in writing. No phone calls will be accepted/answered under any circumstances.

Next, you must recognize the following criteria:

1. No complaint about on-field officiating will be entertained. The Laws of the Game clearly state: "The decision of the on-field official is final." The majority of our young officials are likely no different than your own children: they are learning their job, performing under the pressure of game situations, where they are doing the best they can!

These officials are trained, mentored throughout the season by our Head Referee and/or Tech. coaching staff and communicated with on a regular basis. There are no scores or standings in soccer and we have proven that over the course of a season, things balance out, fairly. Consequently, the Board of EGSC and its various officers will always support these officials and protect the integrity of the sport and their role, accordingly!

2. "I have a problem with my child's coach."

Again, let it rest for 24 hours and be absolutely sure. Our coaches are volunteers who give up their time to make soccer possible for our youth. Some have more experience than others. Some take to coaching quicker than others and we must always respect this. Before contacting us, we recommend having a word in private with the coach as sometimes "things aren't always as they appear". At the very least, this coach deserves the chance to understand and respond accordingly. And always, approach them with the same degree of consideration and respect you would look for if the roles were reversed, agreed?!!

Overall Member Conduct

It is important every member of EGSC: player, coach, referee, parent, Board member, (etc.) be aware of and understand, our Zero Tolerance Policy.

This Policy is the defining measure for a member's rights, privileges and responsibilities. While we are governed by three official soccer associations, our Zero Tolerance Policy takes precedence in any matter where a member's conduct challenges the integrity of EGSC as defined by our Constitution and By-Laws.

Whether it is for your own general interest or pertaining to a complaint, we urge you to read, understand and govern yourself accordingly, please.